Thank you for helping to support the unique needs of COVID-19 patients with increased services for virtual communication and other resources to address the rapidly-changing situation.

Requirements for iPad donations for COVID-19

Below are the requirements for any iPad that is being donated to Inova for COVID patients. The iPad should be one of the models listed below. ***Please note: the Apple ID must be removed from Find my iPad and then Factory reset.*

iPad Model Requirements:

In order to ensure maximum compatibility and security of these devices the donated iPads should be one of the models listed below. All these models are compatible with the most recent iPadOS version 13. To determine what model of iPad you have go to Settings → General → About.

- **iPad Pro 12.9-inch (4th generation)**
- **iPad Pro 12.9-inch (3rd generation)**
- **iPad Pro 11-inch (2nd generation)**
- **iPad Pro 11-inch (1st generation)**
- **iPad Pro 12.9-inch (1st and 2nd generation)**
- **iPad Pro 10.5-inch**
- **iPad Pro 9.7-inch**

- **iPad Air (3rd generation)**
- **iPad Air 2**
- **iPad (7th generation)**
- **iPad (6th generation)**
- **iPad (5th generation)**
- **iPad mini (5th generation)**
- **iPad mini 4**

Disable Find My iPad:
1. Open the settings application.
2. Select your Apple ID at the top of the page
3. Select "Find My"
4. Select Find My iPad and then disable it. You will be prompted to enter your Apple ID password.

Sign Out of Apple ID/Remove Device from Apple ID:
1. Open the settings application
2. Select your Apple ID at the top of the page
3. Select "Sign Out" at the bottom
4. Select whether you would like to keep a copy of your data from the device and then select Sign Out.
5. Select Sign Out again.
6. The device will now be signed out of Apple ID and removed from your account.

Perform a Factory Reset on the Device:
1. Open the settings application.
2. Under General select Reset
3. Select "Erase All Content and Settings"
4. Select "Erase"
5. Select "Erase" again
6. The device will now be reset.

Note: More information on this can be found on Apple's website here:
https://support.apple.com/en-us/HT201351