INOVA®

Recognize Your Inova Moment

Thank Your Care Team Today

How do you know if your patients are grateful?

How do you connect them to the Foundation?

Do you recall an Inova patient or visitor saying:

- Thank you for your hard work.
- What can I do for you and your team?
- How can we ever repay you?
- We would like to buy your team lunch/a gift/etc.

Here are a few ways you can respond:

- Can I connect you with my colleague Ashley Laing, in the Foundation? She works with us by raising money for our unit.
- May I connect you with Ashley, from the Inova Health Foundation? She would love to meet you and discuss different ways you can give back.
- May I have Ashley, from the Inova Health Foundation, reach out to you? She connects families with philanthropic and volunteer opportunities?

How to connect a grateful patient to the Inova Health Foundation:

- Give your grateful patient Ashley's business card or contact information.
- Contact Ashley with your grateful patient's phone number and/or email address so she can reach out to them in a timely manner.

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